क्रम संख्या	नाम तथा पदनाम	सेवा वृद्धि की अवधि
9.	एन० हरिभास्कर, भा०प्र०से० (तमिलनाडु: 59) मुख्य सचिव, तमिलनाडु	1.1.96 से 30.6.96
10.	के०ए० वरदान, भा०प्र०से० (गुजरात: 62) मुख्य सचिव, सिक्किम।	1.1.96 से 30.6.96
11.	एन०एन० सिंह, भा०पु०से० (बिहार: 61) विशेष सचिव, (गृह मंत्रालय)	30.9.96 से 31.12.96
12.	जी०एम० ठाकुर, भा०प्र०से० (जे०के०: 78) आयुक्त एवं सचिव, जम्मू-कश्मीर।	1.10.96 से 31.12.96
13.	के० सरण्यन, भा०पु०से० (आ०प्र०: 59) सचिव, मंत्रिमण्डल, सचिवालय।	1.5.96 से 30.6.96
14.	के० विजय रामा राव, भा०पु०से० (आ०प्र०: 59) निदेशक, केन्द्रीय अन्वेषण ब्यूरो।	1.5.96 से 31.7.96
15.	बी०एस० शर्मा, भा०पु०से० (बिहार: 72) सुरक्षा महानिरीक्षक, बिहार।	1.7.96 से 31.12.96
16.	पी०एस० बावा, भा०पु०से० (यूटी०: 64) पुलिस महानिदेशक, सिक्किम।	31.10.96 से 31.1.97

Panel to Oversee and Implement Reservations for OBCs, SCs and STs

1346. SHRI SUSHILKUMAR SAMBHAJIRAO SHINDE: Will the PRIME MINISTER be pleased to state:

(a) whether Government have set up a panel to oversee and monitor implementation of the 27% reservations for OBCs and 22.5% for SCs and STs in Government Services;

(b) if so, its composition, terms of reference and modus operandi; and

(c) the present position regarding filling up of their due quotas in Government jobs and what time bound plan of action has been drawn up for filling the quotas?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS (SHRI S.R. BALASUBRAMONIYAN): (a) and (b) It will not be in the public interest to give information in regard to composition, terms of reference etc. of the Cabinet Committee.

(c) Instructions already exist for expeditious filling up of vacancies reserved for Scheduled Castes, Scheduled Tribes and Other Backward Classes by cadre controlling authorities, which is a continuous process. In addition, the Government has also been carrying out Special Recruitment Drives for filling up of the backlog vacancies in respect of Scheduled Castes and Scheduled Tribes since 1989. The sixth special Recruitment Drive 1996-97 is at present in progress.

Action Plan for Transparency in Customer Services

1347. SHRI KRISHNA KUMAR BIRLA: Will the PRIME MINISTER be pleased to state:

(a) whether Government have directed various Ministries/Departments to simplify the forms prescribed by them for use by their customers;

(b) if so, whether any action plan has been initiated by Government to make customer services more transparent; and

(c) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS (SHRI S.R. BALA-SUBRAMONIYAN): (a) Yes Sir.

(b) and (c) My Ministry has been persuing the review of forms prescribed by various ministries/departments for their simplification or reduction, as may be necessary, by appropriate mechanisms. In this connection, a provision has been made in the Manual of Office Procedure vide para 154, to oblige ministries/ departments to carry out review of forms and procedures at short periodic intervals. Guidelines have also been issued recently requesting the ministries/ departments to redesign their forms, with a view to make administration more responsive and to ensure good customer service.

Setting up of Export-Oriented Refinery at Nagapattinam

1348. SHRI K.R. MALKANI: Will the PRIME MINISTER be pleased to state:

(a) whether it is a fact that the Minister of State for Petroleum is pressing the Indian Oil Corporation to set up an export-oriented refinery at Nagapattinam, near his native village Thalikkottai in Thanjavur district of Tamil Nadu; and

(b) whether it is also a fact that the expert opinion is against the project?

THE MINISTER OF STATE IN THE MINISTRY OF PETROLEUM & NATURAL GAS (SHRI T.R. BAALU): (a) and (b) Madras Refineries Limited (MRL) and Indian Oil Corporation Limited (IOC) have signed a Memorandum of Understanding in January, 1995 to establish, an EOU refinery near Nagapatnam in Tamil Nadu, if found viable.

Fixation of Prices of Petroleum Products

1349. SHRI PARMESHWAR KUMAR AGARWALLA: Will the PRIME MINISTER be pleased to state:

(a) whether it is a fact that there is a multiplicity of oil pool accounts, based on which the prices of petroleum products are fixed under the administered pricing mechanism;

(b) if so, what are the details thereof, their objectives and their respective role in fixation of prices of different petroleum products;

(c) to what extent there has been cost neutralisation or cost adjustments on account of each of these oil pool accounts in the fixation of prices and with what frequencies;

(d) whether there are any backlogs of adjustments in the prices on account of these oil pool accounts; and

(e) if so, since when and the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF PETROLEUM AND NATURAL GAS (SHRI T.R. BAALU): (a) to (e) The pool accounts are maintained to provide uniform and stable prices to the consumers within the country and reasonable retention margin for the oil companies. The adjustments are made under the following main heads:

— Crude Oil Price Equalisation Account
— Cost & Freight Adjustment Account
— Freight Surcharge Pool Account
— Product Price Adjustment Account

The oil pool account are supposed to be self-balancing. However, deficits have arisen in the pool account since 1989-90 because the sales realisation from the products did not fully cover the cost